

Future Travelers Airport Tour Program

Frequently Asked Questions

How does **parking** work at the Airport?

If you are arriving by school bus:

Please drop off the group in front of the main terminal building and have the bus park in the designated bus lanes located along Terminal Road.

For personal vehicles:

Parking is available in the passenger terminal parking lots; parking will be validated prior to departure by Airport Security.

Please review the [Parking Information](#) page on Hamilton International's website for a site map of the parking facility. Please indicate parking requirements in your online application.

How **early** should I arrive before the start of my tour?

All groups must provide their own transportation to and from the Airport and are encouraged to arrive 10 minutes prior to the scheduled tour start time to check in, visit washrooms and organize groups.

What should I **expect** during my group's arrival at the Airport?

Groups will be greeted inside the front entrance doors to the terminal building by the Future Travelers Airport Tour Guide.

For security purposes, backpacks are not permitted in various areas of the Airport. A location where backpacks can be stored during the tour will be made available, however please note that Hamilton International is not responsible for lost or stolen items.

How do I ensure the tour is catered to my **group's interests**?

We encourage you to prepare questions in advance of the tour. Please submit questions with your application; this will help us identify the best agencies and/or individuals suited for your particular interests.

Are there **washroom facilities** available during the tour?

Restrooms are available inside the Air Terminal Building.

Are **lunch areas** available at the Airport?

The Airport can accommodate a lunch area for requests made in advance.

Can I take **photos** during the tour?

You are welcome to take photos throughout the course of the tour; however photographing security checkpoints and Airport security equipment is not permitted.

The Airport will also provide all groups with a photo release form in advance of the tour to authorize the use of your photo/video in the Airport's image bank. This is optional but will be offered to all groups.

What do I need to know about **proper conduct at the Airport?**

Hamilton International has an obligation to meet safety regulations and respect the travelers that are passing through the facility. We ask that chaperones explain the importance of strictly following the directions of the tour guide prior to arrival at the Airport. Hamilton International reserves the right to deny admission and/or request the departure of any unruly participants.

What should I expect at the **end of the tour?**

Groups must proceed in an orderly manner to the bus or vehicle and walk on designated pedestrian walkways to avoid any congestion or accidents.