

# Future Travelers Airport Tour Program

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## Introduction

Hamilton International is excited to offer the Future Travelers Airport Tour Program. Airport tours give a behind-the-scenes look at how Hamilton International and its partners operate on a daily basis by providing an opportunity to explore Airport facilities and services.

The tours are offered free of charge, however interested parties are encouraged to book early, as space is limited.

## Tour Itinerary

Hamilton International, in cooperation with its partners, offers a fun and informative program. The itinerary below provides a snapshot of some of the areas that may be covered during your tour, subject to partner availability. Upon scheduling a tour, a detailed agenda will be provided outlining which agencies will be participating on the day of your visit.

### Air Carrier and Ticket Counters

Learn about the places you can fly to from Hamilton International, the airlines operating from the Airport, careers in the airline industry and how passengers and their baggage are checked-in and sent on their way.

### Concessions

Find out what's offered at the Airport for passengers while they wait for their flight.

### Pre-Board Screening

Learn about what the pre-boarding staff watch for during the screening process. Staff from Garda, who perform pre-board screening at Hamilton International, will demonstrate the x-ray equipment and explain their role at the Airport.

### Airport Security

See a short presentation on Airport Security's tasks at the Airport; if time permits, you may also receive a demonstration of the CCTV (closed circuit television) and surveillance equipment.

## Canada Customs

A Customs Officer will talk about their role in ensuring the security of Canada's borders. You may also receive a demonstration of the equipment they use to detect prohibited items and contraband.

## Airport Fire

Hamilton International Fire Officers will show and explain the equipment they use daily at the Airport.

The Airport can customize tours to fit the needs and interest of your group. This can be done by including specialty airport groups such as Airport Operations, Marketing and Business Development; or excluding some of the areas outlined above.

## Scheduling a Tour

Advance reservations are required.

Requests for a tour must be received **at least one month** in advance via the online [Airport Tour Application Form](#), and will be honoured on a "first come, first served" basis.

All tours will be scheduled on either Tuesday or Thursday mornings from September to the end of June and can be booked between the hours of 10am to 12pm.

Tours last an estimated 60 minutes, up to a maximum of two hours depending on the number of partners participating. As a guide, each partner is allotted between 15 to 30 minutes for their part of the tour.

Tour groups can be as small as 15 participants and are limited to a maximum of 60 participants, excluding chaperones. Larger groups can be accommodated if requested far enough in advance and all age groups are welcome.